

## **GALILEO FIXED SITE SURVEY**

To facilitate a smooth installation, please answer the following questions:

**Do you own the facility where the dish is to be installed?** If no, do you have the landlord or property manager's permission?

\_\_\_\_\_

**Where would you like to install the dish?**

- Non-penetrating roof mount?** If so, is the roof flat?
- Ground mounted post?** There must be an area no more than 200' from the building with a clear view of the southern sky?

**How many stories is the building where the satellite will be placed?** Additional labor charges and equipment rental fees may apply for buildings over two stories.

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**Is there roof access in the form of an internal or external ladder/stairwell?** It must wide big enough for a 5' satellite dish

\_\_\_\_\_

**Are there any existing satellite antennas on your building?**

\_\_\_\_\_

**Is there a common area in your building to route the cable from the roof to the office or suite where the Satellite Indoor equipment will be installed?**

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**Can you estimate how far the cable run will be (in feet) to connect dish to the in-door satellite equipment?**

\_\_\_\_\_

**Do you have or a Router?**

\_\_\_\_\_

**Will someone be available to configure the router and the company network?**

\_\_\_\_\_

**Is the Router located near the location where you are placing the Satellite Indoor equipment?**

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**Does the installation location site have cell phone access?**

\_\_\_\_\_

**\*\*\*PLEASE READ AND SIGN REVERSE\*\*\***

Ground Control cannot proceed with your satellite installation until we have received a completed and signed Site Survey Form. If you have any questions regarding the information on this form, please contact your sales representative at 1-800-773-7168.

**A Ground Control basic install consists of:**

- 1 hour of drive time, each additional hour will be \$25.
- 1 trip to install location, each additional trip will be a minimum of \$160 (excludes warranty work)
- Assembly of the unit and mounting it to the designated roof or pole.
- Up to 150 feet of coax cable from the satellite to the modems, each additional foot will be \$1.
- The indoor satellite equipment connected to the satellite.
- Cross-pol of the dish with the Network Operations Center "NOC".
- Signal test on system.
- Internet connectivity on the system by open browser to one website.

**\*\*\*Networking is not a Ground Control service\*\*\***

**Additional charges may include:**

- Non-penetrating roof mount (NPRM) or pole mount
- Installation of DirectTV LNB
- Additional or special types of coax cable
- Drive time over one hour
- An install above second story
- Laying conduit to run cable through
- Trenching in any kind of soil or concrete
- Delays due to customer
- Labor to clear line of site
- Connecting of the Gateway up to a supplied company router.
- Configuring a company router and all connected workstations.
- Any other service or part relating to the installation not listed above

**Bandwidth Services:**

All bandwidth contracts are for one year. The modems shall maintain Ground Control service until the one year term is satisfied. If the service is cancelled before the one year contract period has ended, the customer is liable for payment until the end of the contract.

**Installation:**

All installations must be performed by a Ground Control certified technician. All installations must be preformed through Ground Control to ensure a smooth install.

Should you have any questions about these policies, please contact your account representative at 1-800-773-7168.

I certify that the above information is correct. I have read and understood the terms and conditions of this contract, as well as those contained in the Subscriber Agreement. I understand that by violating these terms and conditions I may void my warranty.

\_\_\_\_\_  
CUSTOMER / COMPANY NAME

\_\_\_\_\_  
ORDER #

\_\_\_\_\_  
CUSTOMER SIGNATURE

\_\_\_\_\_  
DATE

Galileo Ground Control Terms of Services and subscriber agreement are available upon request.