

PREMIUM GRADE SATELLITE SERVICE

iDIRECT - NORTH AMERICA



Enter the World of Premium iDirect Satellite Internet

where High-Speed, Low-Contention, Low-Latency, Net-Neutral, Multi-User, Application Friendly, Unlimited Use, Highly Predictable connections are standard with all iDirect plans from Ground Control.

iDirect Delivers Peace Of Mind

iDirect embraces continuous technology innovation and leads the satellite industry year after year, solving emerging global IP connectivity challenges with world-leading products and advanced technologies.

With iDirect, priorities are based on a deeper understanding and insight into end user applications, and the everyday challenges that are faced. At Ground Control, our agile technologies are able to adapt to most all user requirements in a timely fashion. Large or small, we build a relationship based on quality service that can be trusted on.

iDirect Satellite Service Features

- Speeds of 5 Mbps x 2M bps anywhere within the coverage area.
- Low Contention with frequency hopping iDirect technology.
- Low-Latency. 500 to 650 milliseconds. An Industry leader.
- Net-Neutral. We don't block any ports or destinations.
- Multi-User. We expect the traffic and deliver the speeds.
- Application Friendly. Most applications work over our network.
- Unlimited Use. We never slow down or shut off your connection.
- Highly Predictable. Service is there when you need it.
- iDirect is ideal for VoIP phone service and video streaming.
- Works with fixed or mobile Ku-Band satellite dishes.
- Many add-on services. CIR, VoIP, Cellular, On-Demand, Citrix.
- In-Field technicians throughout the U.S. and Canada.
- Highly trained 24-7 U.S. based support team.

Performance VSAT iDirect Satellite Internet Plans on Galaxy 18

Plans (Fixed or Mobile)	Transfer Speeds Download x Upload	In-Plan Monthly Transfer	Out-Of-Plan Overage Costs	Monthly Price (USD)
iDirect 3GB	3 Mbps x 1 Mbps	3GB per month <u>No FAP</u>	\$0.19 per MB	\$399
iDirect 3GB Max	5 Mbps x 2 Mbps	<u>Dynamic Contention</u>		\$559
iDirect 9GB	3 Mbps x 1 Mbps	9GB per month <u>No FAP</u>	\$0.14 per MB	\$599
iDirect 9GB Max	5 Mbps x 2 Mbps	<u>Dynamic Contention</u>		\$839
iDirect 12 to 50 GB	3 Mbps x 1 Mbps 5 Mbps x 2 Mbps	12 to 50 GB /mo <u>No FAP</u> <u>Dynamic Contention</u>	\$0.10 to \$0.14/MB	Call
iDirect Dedicated	Up to 20 Mbps down Up to 7 Mbps up	Unlimited Use <u>No Contention - Unshared</u>	\$0	Call

Why is Premium Satellite more expensive than Hughesnet or Wildblue? [Answer](#)

Satellite Service Plan Add-Ons

Add VoIP Phone	20 Kbps x 20 Kbps	1000 voice minutes per month to any U.S. phone.	\$0.04	\$49.95
Add FoIP FAX	80 Kbps x 80 Kbps	Optimized Service for Faxing Over Satellite	\$0.04	\$189.95
Add Dedicated	Up to 4x4 Mbps	Include a dedicated unshared channel with standard monthly service.	\$0	Call
On-Demand Backup Internet	3 Mbps x 1 Mbps 5 Mbps x 2 Mbps	Charged by day or by the Megabyte	Unlimited Use	Call
Video Conference On-Demand	Auto-Activate 364 CIR 1:1 when ANY Video Conference session starts. Pay only for minutes used. Purchase 900, 1800 or 3000 minute plans.			1 Time Fee Call
Citrix Use & Specialty Apps	Includes <u>CIR</u>	Custom Packages	Custom Design	Call
Video Streaming	4 Mbps x 4 Mbps Max	Dedicated Unshared Pipe	\$0	Call

Public Safety Plans - Special Pricing for any Public Safety Organization

iDirect Mobile Emergency	3 Mbps x 1 Mbps 5 Mbps x 2 Mbps	Includes 10 calendar days unlimited use per month	Add'l days billed at \$59 or \$69 per day	\$279 \$389
Other Plans	Ground Control has multiple plans for public safety organizations			Call

- ▶ All VSAT plans listed are high-performance with dynamic contention! Speed is what we are all about.
- ▶ Optional 1:1 CIR available at any speed with any service plan. Good for VoIP, or other required application.
- ▶ All plans are for one year term. Seasonal or month-to-month plans are available.
- ▶ All plans revert to month-to-month after initial term is completed.
- ▶ Use your existing satellite equipment with Ground Control.
- ▶ All service goes through our California teleport - 24 x 7 monitoring, power backup - multiple fiber paths.
- ▶ 1 Static IP included with all accounts. Additional Static IPs are available.
- ▶ 5 Mbps x 2 Mbps plans require a .98 meter dish or larger with a minimum 6 watt BUC (transmitter).
- ▶ Video streaming over satellite is allowed on all plans.
- ▶ Coverage maps are approximate signal service areas.
- ▶ All speeds listed in Megabits per second (Mb or Mbps) or Kilobits per second (Kb or Kbps).
- ▶ VOIP Service, VPN Service, Private Networking and many other services are available. Please Call.