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SETUP PROCEDURE:

This procedure describes how to reset the EXPLORER[™] 500 to Factory Default.

Connecting via the USB interface using Hyper Terminal:

Start Control panel - 'Phone a Modem Options'

Select 'Modems' and note the COM port assigned to 'Thrane & Thrane EXPLORER[™] 500 port 1.

Ex.: (COM port no's may vary)

Modem	Attached To	
Bluetooth Modem	COM7	
Bluetooth Null Modem	COM8	
Conexant D480 MDC V.9x Modem	COM9	
EXPLORER 500	Not present	
EXPLORER 500 #2	Not present	
Thrane & Thrane EXPLORER port 1	COM12	
	CONTO	

In the HyperTerminal menu

- Select 'File->Properties'
- Select 'Connect using' the new COM port listed in 'Phone and Modem Options' above.

Do NOT select! 'Thrane & Thrane EXPLORER[™] 500 port x', you MUST select a 'COM' port.

Connect To	? 2
	1ER 500
Enter details for	the phone number that you want to dial:
Country/region:	Denmark (45)
Area code:	
Phone number:	
Connect using:	COM12
	Bluetooth Fax Modem Bluetooth Modem Conexant D480 MDC V.9x Modem Thrane & Thrane EXPLORER port 1 Thrane & Thrane EXPLORER port 2
	COM9 COM3 COM4 COM5 COM5
	COM7 COM8
	COM1 COM12
	COM13 TCP/IP (Winsock)

Note: The number on the com port you have to select may have changed after the installation of the new USB driver!

Test that you have selected the right COM port.

- Write in HyperTerminal the AT command 'ATI'.
- Response from the AT shell should be: 'Thrane & Thrane'
- Write following at-command: 'at+cmar=1234'
- Response from the AT shell 'OK'
- In the HyperTerminal menu
- **Select** 'Call->Disconnect'

The EXPLORER[™] 500 will now reboot and after the reboot the all settings will be reset to factory default.

Connecting via the Ethernet interface using Hyper Terminal:

Connect a pc to the EXPLORER[™] 500 via the Ethernet interface

- In the HyperTerminal menu
- Select 'File->Properties'
- **Select** 'TCP/IP (Winsoc)

an Properties			?
Connect To Set	tings		
🧞 bgan		Change Ico	n
Country/region:	United States	s of America (1)	•
Enter the area c	ode without th	e long-distance pr	efix.
Area code:	870]	
Phone number:			
Connect using:	COM3 AVMISDN1 AVMISDN2		-
Use country.	AVMISDN8 COM9 COM10	eeek)	Ţ
	TOP VIE (WIE	SUCKJ	
		ОК	Cancel

- Host Adr: 192.168.0.1
- Port no.: 5454

bgan Properties			? ×
Connect To Se	ettings		
쵫 bgan		Change Ico	n
Host address:	192.168.0.1		_
Port number:	5454		_
Connect using:	TCP/IP (Wins	ock)	•
		ОК	Cancel

- Write the following at-command: 'at+cmar=1234'
- Response from the AT shell 'OK'

The EXPLORER[™] 500 will now reboot and after the reboot the all settings will be reset to factory default.

Connecting via the Ethernet interface using a command Prompt:

Connect a pc to the EXPLORER[™] 500 via the Ethernet interface

- Open a command prompt (start->run->cmd)
- Run: telnet 192.168.0.1 5454



- Write the following at-command: 'at+cmar=1234'
- Response from the AT shell 'OK'



The EXPLORER[™] 500 will now reboot and after the reboot the all settings will be reset to factory default.

Thrane & Thrane After Sales Service

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